

# **Museum Office Volunteer**

## **Position Description**

Job Title: Museum Office Volunteer

**Department Manager**: Connie Silverman and Caroline Wuebben

**Reports to:** Education Supervisor and Volunteer Coordinator

## **Position Duties and Responsibilities:**

- Provides administrative support to the Museum staff and visitors.

- Assist staff members with copying, faxing, filing, shredding, and conducting research projects as requested.
- Maintains confidentiality in all aspects of donor, staff and organization information.
- Greets visitors to the office area.
- Answers the main phone line, transferring calls and/ or taking messages.
- Assists Membership and Marketing with mailings.
- Provides support with general clerical duties or special projects as assigned.

#### **Characteristics and Experiences:**

- Must be detail-oriented, organized, and comfortable working in a quiet office setting with confidential information.
- Must have basic computer skills and the ability to conduct online research.
- Experience with Microsoft Office Suite.
- General knowledge of databases and software, or the ability to learn.
- Must have working knowledge of the general Museum operations and department roles.

## **Additional Qualifications:**

- Must be 18 years of age or older
- Must successfully pass a criminal background check
- Must be willing to become a member of the Columbia River Maritime Museum
- Ability to work independently